



Performance Measurement Plan (PMP) for Energy Corps Host Site and Members

Submit by e-mail to your state coordinator

What's it all about, and why is this so important?

Energy Corps is funded (in part) and sanctioned by the Arkansas Service Commission. For Energy Corps to survive and to thrive, it must demonstrate results, as defined by NCAT's agreement with the commission. We are required to demonstrate program accomplishments by documenting the performance measures below.

Not all Energy Corps projects and activities can address both of these performance measures, but every Energy Corps member and host site must have a plan to collect data documenting the applicable performance measures. The next section of the page, when completed by the host site and approved by the state coordinator, constitutes an addendum to the Host Site Agreement. Attached to this PMP form is a description of the performance measures.

Host Site Name: _____ Date: _____

Hands on energy assistance:

_____ Projected number of people to be served (with data collection submitted to NCAT)

Data Collection Method (check all that apply):

- ☐ Short surveys handed to clients at the end of service event and gathered after it is completed;
- ☐ Phone interviews or surveys conducted within two weeks of service;
- ☐ Others as approved:
Describe _____

Energy Education and Outreach:

_____ Projected number of people attending events (with data collection submitted to NCAT)

Data Collection Method (check all that apply):

*** *Energy Corps members are strongly encouraged to use Turning Point for educational presentations***

- ☐ Use of Turning Point Technology audience response systems (www.turningtechnologies.com) (when Turning Point kits are unavailable, please choose from the following methods for data collection)
- ☐ Pre-event and post event tests or surveys given to all event participants;
- ☐ Short post-event survey given to all event attendees at the end of the meeting;
- ☐ Phone interviews or surveys conducted within two weeks of service event;
- ☐ Other as approved: Describe _____

Note: Data should be gathered, compiled and sent to NCAT within three weeks of service event. See attached spreadsheet for what data needs to be shared with NCAT.

If you have any questions, please contact the Energy Corps coordinator for your state:

* Montana: Kaleena Miller, 406-533-6651, kaleenam@ncat.org

* Arkansas: Dan Dean, 479-575-1388, dand@ncat.org



Energy Corps Direct Service Performance Measures approved for Energy Corps

Hands-on Energy Assistance

Output: Energy Corps program will provide light weatherization services targeting low-income service recipients.

Allowable Activities: Hands-on energy assistance will include weatherization and conservation activities; energy assessments, audits and consultations; and alternative and renewable energy activities. Activities must be targeted towards individual homes and result in an individualized assessment.

Outcome: Program-wide, 75% of entities will exhibit increased knowledge in energy efficiency, increased skills in reducing home energy use, increased understanding of barriers to reducing energy use in homes, and/or increased comfort in homes.

Data Collection: Members and host sites will be required to provide lists of individuals/households served, locations, an overview of services provided, and surveys from service recipients indicating outcome.

Energy Education and Outreach

Output: Energy Corps program will create energy awareness through education and outreach activities. Members will conduct educational presentations, events and trainings in energy efficient and environmentally conscious practices for 1,200 individuals program-wide.

Allowable Activities: An educational event or presentation that qualifies under this performance measure involves at least 20 minutes of structured interaction with the target population and at least some possibility for feedback from that target population. Energy Corps members must play a lead role in presenting or facilitating the content of the educational event. Content must focus on sustainable energy, and/or environmentally conscious practices.

Outcome: Program-wide, 765 individuals attending educational presentations will demonstrate increased awareness regarding sustainable energy resources, energy efficiency, and other environmentally conscious practices.

Data Collection: Members and host sites will be required to keep lists of individuals attending presentations or trainings, locations, an overview of training curriculum, and surveys from attendees indicating change in learning.